

To whom it may concern;

“In March 2023 Profile Products received new lifts that were equipped with the Fleet iQ360 modules at our North Carolina locations. I started working with Chris Reeves, and Alicia Pratt, to customize the dashboard and to understand the product functionality and capabilities.

Collective Intelligence has an outstanding customer service and technical team. The product is user-friendly and easy to implement and maintain. This group continues to work alongside me answering questions as quickly as they arise. When I requested on-site support this group responded quickly, addressed the issue, and helped me understand so I could move forward.

This product has given Profile Products the data required to monitor our driver's performance, lift usage, types of abuse, and helped us incorporate a more robust safety program and incident management protocol.

Profile Products is so pleased with the quality and performance of the Fleet iQ360 module and the support we have received from the Collective Intelligence teams, that we are moving forward with equipping all new lifts at all of our locations.”

Darlene Marshall

Learning Leader

Profile Products, LLC

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