



## Dashboard Guide

This guide includes how to:

- Add a New User
  - General Tab
  - Vehicle Access Tab
    - Add PIN Code
    - Add Company Badge (Known Facility Code)
    - Add Company Badge Weigand Manually
    - Add Company Badge with Wave Card Reader
    - CIG Badge Setup
    - CIG Token Setup
  - License Tab
  - Website Access Tab
  - Subscription Tab – Alerts
  - Supervisor Access Tab
- Reports
  - Subscribe to Reports
- Edit Existing Safety Checklist
- Edit Checklist Timer and Schedule
- Edit Other Settings (VOR and Full Lockout)
- Actions in Vehicles

For more information on these and other topics, please visit the help docs page:

<http://thecollectiveintelligencegroup.helpdocsonline.com/home>

For more help or questions, contact Collective Intelligence Group, available 24/7:

Phone: 864-479-1080

Email: [help@tolintelligence.com](mailto:help@tolintelligence.com)

## Add a New User

The manage users screen displays the current list of drivers and website users. To search through your users do the following...

1. Select the site and department and click the 'Go' button.
2. The list of active users is displayed.

Manage Users

Demo Customer1

All Site

All Department

Active

Go





















Search

+

Add

Import

Export

Actions	Name	Username	Department	Facility Code	Card/Pin	Weigand	Vehicle Access	Access Level	Last Session	Status
   	driver 150	driver150	VIC Dept	0	10001	2004e22	Yes	Site Level	150	
   	driver 151	driver151	VIC Dept	0	10003	2004e27	Yes	Not Applicable	151	
   	driver 158	driver158	Dept 1	0	-	-	No	Site Level	158	
   	driver 160	driver160	Dept 1	0	-	-	No	Site Level	160	

## General Tab

EDIT USER

General

Licence

Vehicle Access

Website Access

Subscription

Supervisor Access

CUSTOMER DETAILS

Customer:

Select a Customer

Site:

Select a Site

Department:

Select a Department

USER DETAILS

First Name:

Last Name:

Start Date (mm/dd/yyyy):

Active:

YES

NO

Save

Enter the new user's details:

- Site location
- Department
- First name
- Last name
- Start date (not a required field)
  - *Normally used if you want to keep a record of the start date of your employment.*
- Ensure Active is set to "Yes"

## Vehicle Access Tab

The screenshot shows a web interface for adding a user. At the top is a blue header bar with the text 'ADD USER' and a close icon. Below this is a horizontal tab bar with four tabs: 'General', 'Licence', 'Vehicle Access', and 'Website Access'. The 'Vehicle Access' tab is currently selected and highlighted in dark grey. Below the tabs is a large blue bar with the text 'VEHICLE ACCESS'. Underneath this bar is a light grey section containing the text 'Access Enabled:' followed by a toggle switch. The toggle switch has 'YES' and 'NO' options, with 'YES' currently selected. At the bottom of the form is a blue 'Save' button.

1. Clicking Access Enabled to 'Yes' displays the Vehicle Access Page.
2. Select the Type: Card ID or Pin ID.
3. Select the reader type fitted to your units.
4. Enter the Facility Code (Pin Numbers enter a Zero here) Enter the Card or Pin number.
5. Click Save.

*The manager can assist you with reader types and Facility numbers.*

See the following pages for different ways to add vehicle access either by badge or PIN, manually or other types of CIG-related badges.

## Add PIN Code

To add a company badge with known facility code from the dashboard follow these steps:

- Go to the user whose badge you are setting up
- On the vehicle access tab make sure that:

The screenshot shows the 'EDIT USER' interface with the 'VEHICLE ACCESS' tab selected. The form contains several fields and checkboxes. Red boxes highlight the following elements:

- Vehicle Access:** A toggle switch set to 'YES'.
- Type:** Radio buttons for 'Card ID' and 'Pin ID', with 'Pin ID' selected.
- Access Level:** Checkboxes for 'Site' (selected) and 'Department'.
- Keypad Reader:** A dropdown menu with 'Rosslare' selected.
- Facility Code:** A text input field containing '0'.
- Card ID/Pin:** A text input field.

Below the form, there is a blue bar with the text 'SEND DRIVER LIMITING BY TRUCK' and a checkbox labeled 'Deny Access to Departments'.

1. **Type** should be on PIN ID
2. **Keypad Reader** on Rosslare
3. **Facility Code** should be code on "0"
4. **CARD ID/Pin:** Enter any unique 4- or 5-digit number (greater than 1000)

Then hit save at the bottom of the window before closing out the window.

Save

For the fastest access at the vehicle, go to the Vehicle menu, select Send Drivers button and send the new driver to one or multiple vehicles.

## Add Company Badge (Known Facility Code)

To add a company badge with known facility code from the dashboard follow these steps:

- Go to the user whose badge you are setting up
- On the vehicle access tab make sure that:

The screenshot shows the 'EDIT USER' interface with the 'VEHICLE ACCESS' tab selected. The form contains several fields and checkboxes. Red boxes highlight the following elements:

- Vehicle Access:** A toggle switch set to 'YES'.
- Type:** A dropdown menu with 'Card ID' selected.
- Facility Code:** A text input field containing '158'.
- Access Level:** A dropdown menu with 'Site' selected.
- Keypad Reader:** A dropdown menu with 'Rosslare' selected.
- Card ID/Pin:** A text input field.

Other visible elements include the 'General', 'Licence', 'Vehicle Access', 'Website Access', 'Subscription', and 'Supervisor Access' tabs at the top. Below the form, there is a 'SEND DRIVER LIMITING BY TRUCK' button and a checkbox for 'Deny Access to Departments'.

4. **Type** should be on CARD ID
5. **Keypad Reader** on Rosslare
6. **Facility Code** should be your known facility code number (ex. 158)
4. **CARD ID/Pin:** Enter the corresponding badge number for this employee

Then hit save at the bottom of the window before closing out the window.

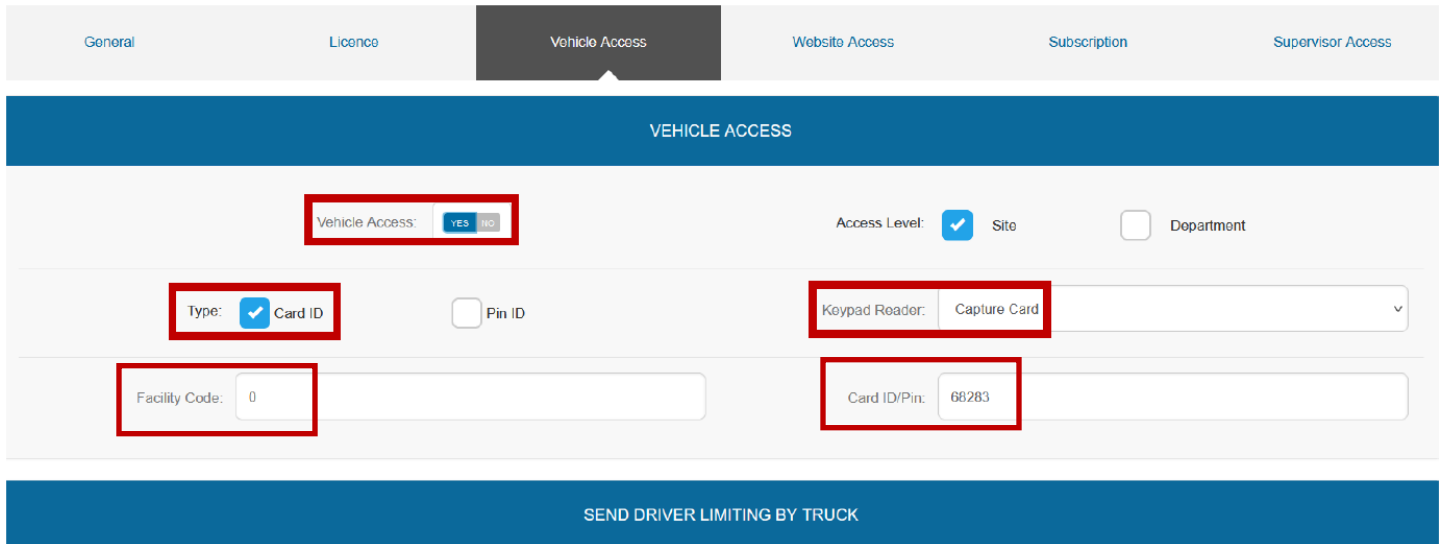
A large blue button with the text 'Save' in white, centered on the button.

For the fastest access at the vehicle, go to the Vehicle menu, select Send Drivers button and send the new driver to one or multiple vehicles.

## Add Company Badge Weigand Manually

To add a Weigand manually from the dashboard follow these steps:

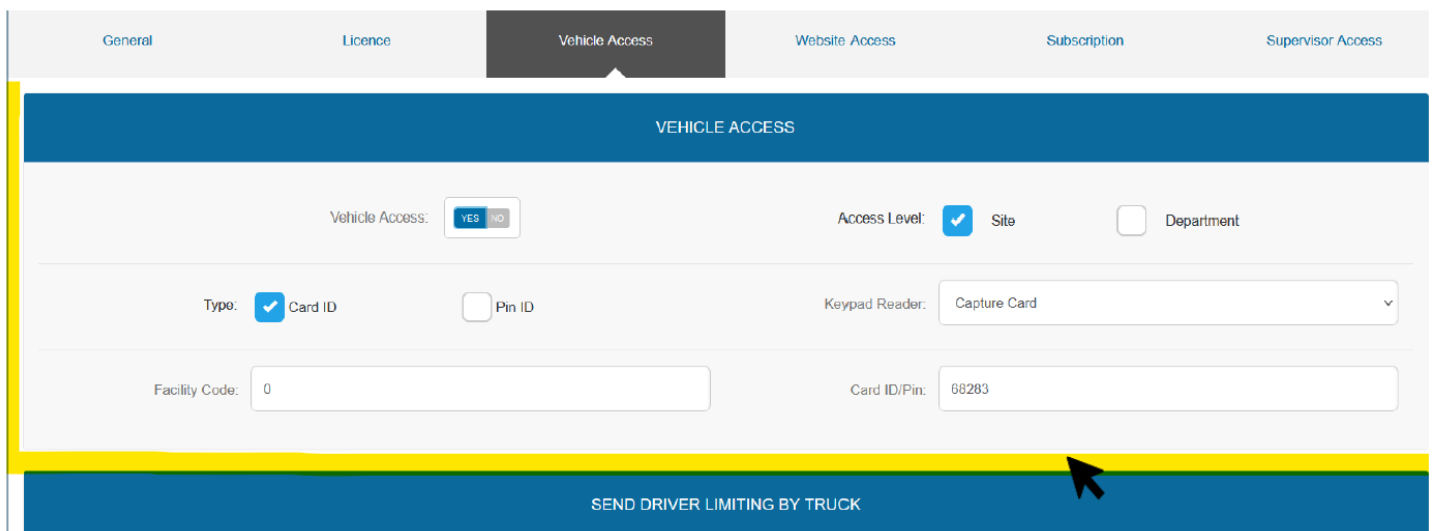
- Go to the user that you want to change the Weigand
- On the vehicle access tab make sure that:



The screenshot shows the 'Vehicle Access' configuration page. The 'Vehicle Access' tab is selected. The 'Vehicle Access' toggle is set to 'YES'. The 'Access Level' is set to 'Site'. The 'Type' is set to 'Card ID'. The 'Keypad Reader' is set to 'Capture Card'. The 'Facility Code' is set to '0'. The 'Card ID/Pin' is set to '68283'. The 'SEND DRIVER LIMITING BY TRUCK' button is at the bottom.

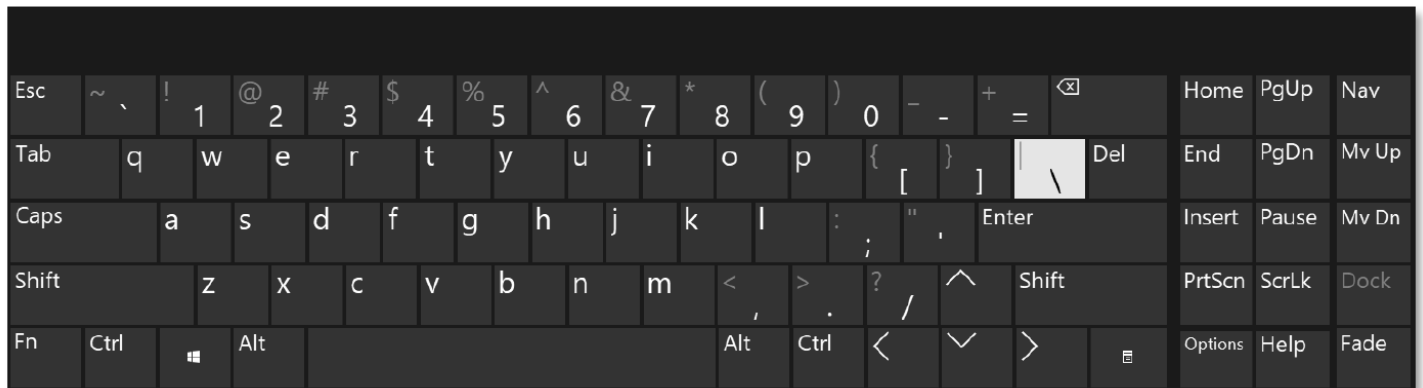
1. **Type** should be on Card ID
2. **Keypad Reader** on Capture Card
3. **Facility** should be "0"
4. **CARD ID/Pin:** Enter the badge number here or any unique 4 or 5 digit number (greater than 1000)

Now you need to click on the outside of the vehicle access frame like showed by the highlighted area in the picture.

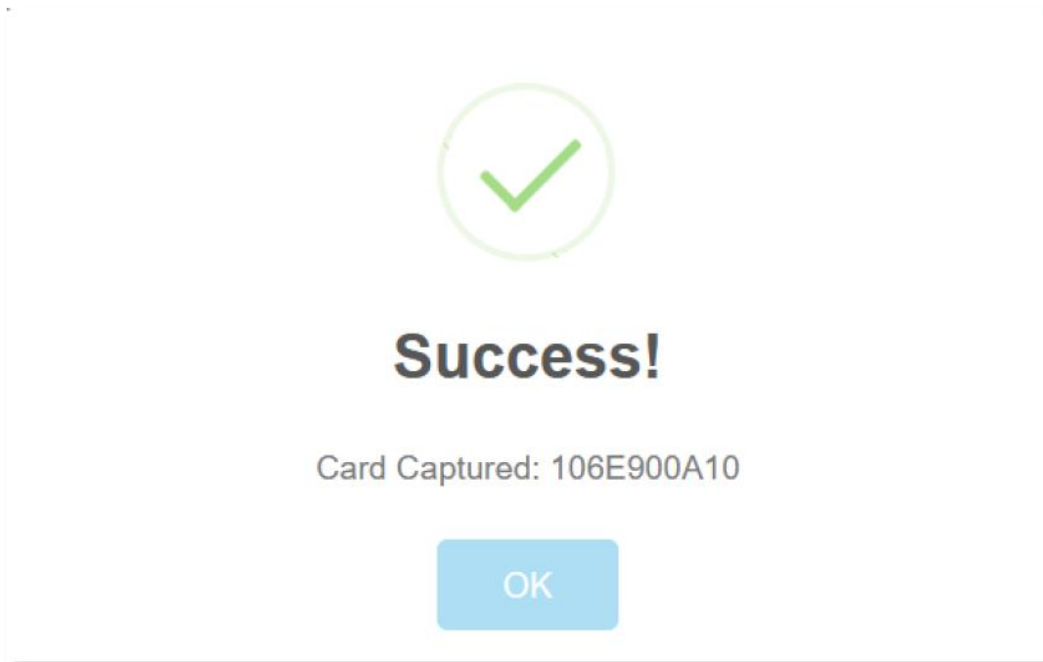


The screenshot shows the 'Vehicle Access' configuration page. The 'Vehicle Access' tab is selected. The 'Vehicle Access' toggle is set to 'YES'. The 'Access Level' is set to 'Site'. The 'Type' is set to 'Card ID'. The 'Keypad Reader' is set to 'Capture Card'. The 'Facility Code' is set to '0'. The 'Card ID/Pin' is set to '68283'. The 'SEND DRIVER LIMITING BY TRUCK' button is at the bottom. A yellow highlight is on the left side of the page, and a black arrow points to the bottom right corner of the frame.

Press the "\" key and you will see that the mouse pointer will disappear, now type the Weigand code and once you finish press the "\" key.



A window will appear displaying that the Weigand was successfully captured.



Finally, do not forget to save the changes, otherwise the system will not take the new Weigand.





For the fastest access at the vehicle, go to the Vehicle menu, select Send Drivers button and send the new driver to one or multiple vehicles.



## Add Company Badge with Wave Card Reader

Plug the card reader into your computer where you are logged in to the Fleet iQ360 Dashboard. Go to the **Users** Menu then select the **Edit** Button

The screenshot shows the Fleet iQ360 dashboard. On the left sidebar, the 'USERS' menu item is highlighted with a red box. The main content area is titled 'Manage Users'. It features a search bar and several filter dropdowns (GI US, Pickens SC, Despatch, Active) with a 'Go' button. Below these are buttons for '+ Add', 'Import', and 'Export'. A table lists users with columns: Actions, Name, Username, Department, Facility Code, Card/Pin, Weigend, Vehicle Access, Access Level, Last Session, and Status. The first user, 'Demo Driver 1', has a red box around the 'Edit' icon in the Actions column.

Actions	Name	Username	Department	Facility Code	Card/Pin	Weigend	Vehicle Access	Access Level	Last Session	Status
	Demo Driver 1	Demo001	Despatch	230	26732	3ccccf1	Yes	Not Applicable	-	Active
	Test Card 1 EM Card	TestCard1EM	Despatch	246	24299	1ecbdd6	Yes	Not Applicable	-	Active

Click on the **Vehicle Access** Tab

The screenshot shows the 'EDIT USER' form. The 'Vehicle Access' tab is highlighted with a red box. The form is divided into two main sections: 'CUSTOMER DETAILS' and 'USER DETAILS'. The 'CUSTOMER DETAILS' section includes dropdowns for Customer (CI US), Site (Pickens SC), and Department (Despatch). The 'USER DETAILS' section includes input fields for First Name (Demo), Last Name (Driver 1), and Start Date. There is an 'Active' toggle switch set to 'YES'. A 'Save' button is at the bottom.

**\*\* Please note that you may already have PIN information saved during the initial set up as a new customer when the full list of users was uploaded but this process will override that with the correct badge information to make your badges work at the Fleet iQ360 Screen on the vehicle.**

In the case of new users, you will need to click **Yes** to provide Vehicle Access, click on **Site** or **Department** access in addition to the following steps.

Check **Card ID**, then under Keypad Reader select **Capture Card** on the drop down menu

EDIT USER

General

Licence

Vehicle Access

Website Access

Subscription

Supervisor Access

VEHICLE ACCESS

Vehicle Access: YES NO

Access Level: ☒ Site ☐ Department

Type: ☒ Card ID ☐ Pin ID

Keypad Reader: Rosslare

Facility Code:

Card ID/Pin: 

Select

Rosslare

Keri

Smart

Smart iClass Odd Parity

Smart iClass Even Parity

Capture Card

HID iClass

Milare 34

Milare 34 Even Parity

37 Bit Weigand

HID Seos 33

SEND DRIVER LIMITING BY TRUCK

☐ Deny Access to Departments

☐ Despatch

☐ Deny Access to Vehicle Model

☐ Volvo Wheel Loader

Enter Facility Code as **0**

EDIT USER

General

Licence

Vehicle Access

Website Access

Subscription

Supervisor Access

VEHICLE ACCESS

Vehicle Access: YES NO

Access Level: ☒ Site ☐ Department

Type: ☒ Card ID ☐ Pin ID

Keypad Reader: Capture Card

Facility Code:

Card ID/Pin:

SEND DRIVER LIMITING BY TRUCK

☐ Deny Access to Departments

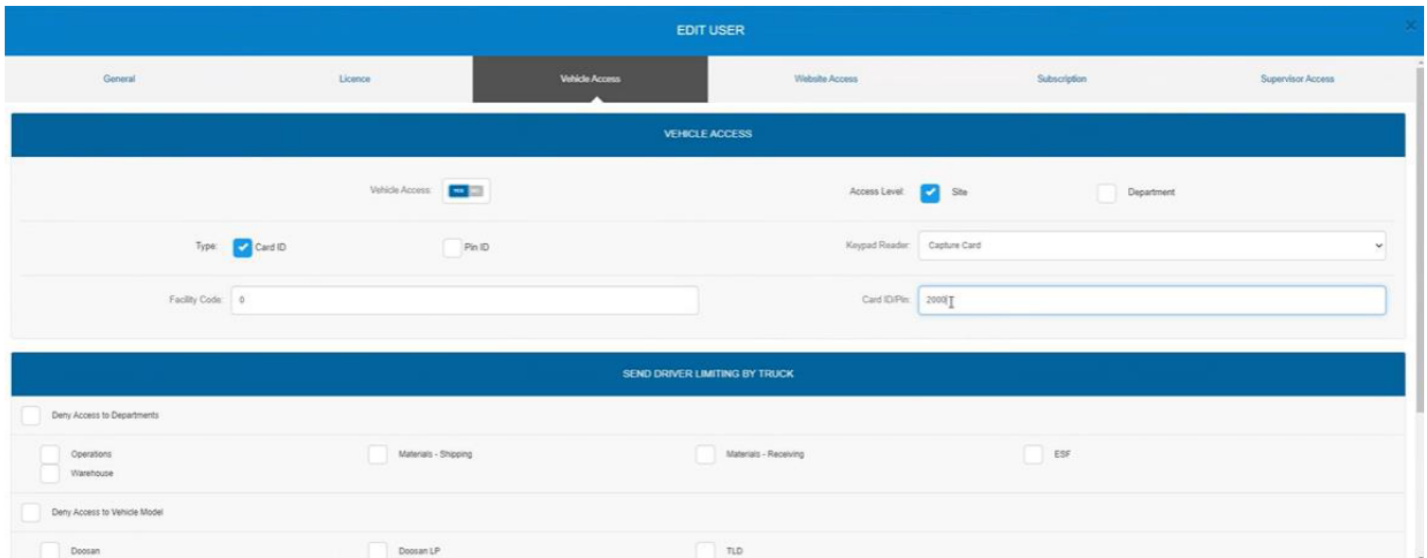
☐ Despatch

☐ Deny Access to Vehicle Model

☐ Volvo Wheel Loader

Enter a Card ID/PIN number


This can be any number you wish to use but just cannot be repeated for any other user. This will be overridden by the card reader once this process is completed so any 4 or 5 digit (max 65000) number will work for this purpose.



**EDIT USER**

General Licence **Vehicle Access** Website Access Subscription Supervisor Access

**VEHICLE ACCESS**

Vehicle Access:  Access Level: ☒ Site ☐ Department

Type: ☒ Card ID ☐ Pin ID Keypad Reader: Capture Card

Facility Code: 0 Card ID/Pin: 2008

**SEND DRIVER LIMITING BY TRUCK**

☐ Deny Access to Departments

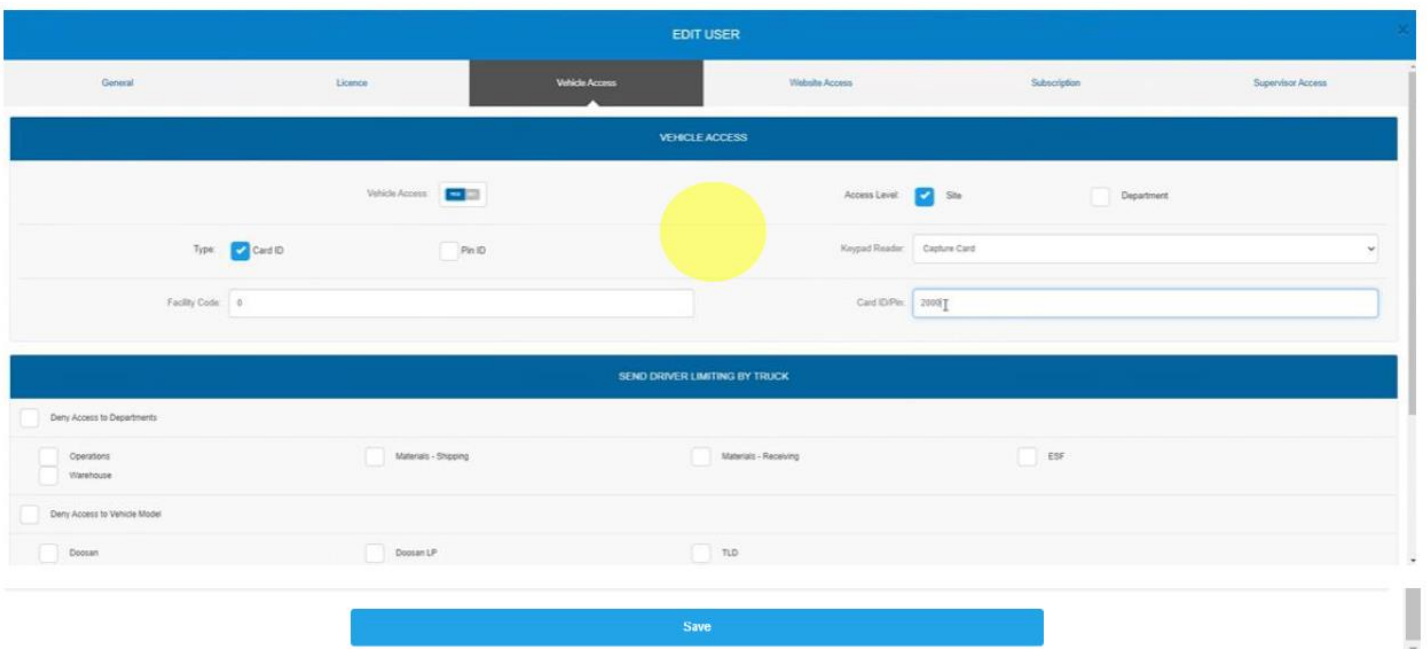
☐ Operations ☐ Materials - Shipping ☐ Materials - Receiving ☐ ESF

☐ Warehouse

☐ Deny Access to Vehicle Model

☐ Doosan ☐ Doosan LP ☐ TLD


With all this information entered, **LEFT CLICK** in the gray area represented here with a yellow circle. You will not see anything happen on the screen but this sets the reader in the ready to scan mode.



**EDIT USER**

General Licence **Vehicle Access** Website Access Subscription Supervisor Access

**VEHICLE ACCESS**

Vehicle Access:  Access Level: ☒ Site ☐ Department

Type: ☒ Card ID ☐ Pin ID Keypad Reader: Capture Card

Facility Code: 0 Card ID/Pin: 2008

**SEND DRIVER LIMITING BY TRUCK**

☐ Deny Access to Departments

☐ Operations ☐ Materials - Shipping ☐ Materials - Receiving ☐ ESF

☐ Warehouse

☐ Deny Access to Vehicle Model































☐ Doosan ☐ Doosan LP ☐ TLD

**Save**

Wave the badge over the card reader. A pop up will appear on the screen that signifies the scan was successful. Hit the **Save** button at the bottom of the window and close the window.

The system will take you back to the user list and you will see the newly added user shows the facility code as 0, the badge number you entered and the weigand is present which will ensure the badge and the screen communicate properly.

You have now successfully entered the badge using a wave card reader. Access to the vehicle at the screen should take place immediately after this process is completed.

VEHICLES	Show Show All entities											Search: <input type="text"/>	
	Actions	Name	Username	Department	Facility Code	CardPin	Weigand	Vehicle Access	Access Level	Last Session	Status		
BATTERY	  	Adam Stout	AdamSto	Warehouse	-	-	-	No	Not Applicable	-	✓ Active		
	  	Allen Andrew	AllenA	Warehouse	-	-	-	No	Not Applicable	-	✓ Active		
	  	Amelia Jamison	AmeliaJ	Warehouse	-	-	-	No	Not Applicable	-	✓ Active		
	  	Ana Roberts	AnaR11	Warehouse	-	-	-	No	Not Applicable	-	✓ Active		
	  	Andres Cachuez	AndresC	Warehouse	-	-	-	No	Not Applicable	-	✓ Active		
	  	Andrew Antonelli	AndrewA1	Warehouse	-	-	-	No	Not Applicable	-	✓ Active		
	  	Angela Barwell	AngelaB3	Warehouse	-	-	-	No	Not Applicable	-	✓ Active		
	  	Annette Padilla	AnnetteP	Warehouse	-	-	-	No	Not Applicable	-	✓ Active		
	  	Anthony Smith	AnthonyS4	Warehouse	-	-	-	No	Not Applicable	-	✓ Active		
	  	Anthony Uribe	AnthonyUri	Materials - Receiving	0	22624	14B6C0	Yes	Site Level	-	✓ Active		

For the fastest access at the vehicle, go to the Vehicle menu, select Send Drivers button and send the new driver to one or multiple vehicles.

## CIG Badge Setup

To set up a CIG Badge through the dashboard follow these steps:

Go to the user that you want to assign the token to and select the edit button

On the vehicle access tab, select “yes” to give them vehicle access and check either Site or Department access:

Then ensure that:

1. **Type** should be checked beside Card ID
2. **Keypad Reader** select Rosslare on the drop-down menu
3. **Facility** type in code “246”
4. **Card ID/PIN** will be the CIG Badge 5-digit number you are assigning to this user

EDIT USER

General Licence **Vehicle Access** Website Access Subscription Supervisor Access

VEHICLE ACCESS

Vehicle access: ☒ Yes ☐ No

Access Level: ☒ Site ☐ Department

Type: ☒ Card ID ☐ Pin ID

Keypad Reader: Rosslare

Facility Code: 246

Card ID/Pin: 12345

For immediate access at the vehicle, go to the Vehicle menu, select Send Drivers button and send the new driver to one or multiple vehicles.

If loading many at once, you can select all drivers and send to all vehicles.

## CIG Token Setup

To set up a token through the dashboard follow these steps:

Go to the user that you want to assign the token to and select the edit button

On the vehicle access tab, select “yes” to give them vehicle access and check either Site or Department access:

Then ensure that:

1. **Type** should be checked beside Card ID
2. **Keypad Reader** select Rosslare on the drop-down menu
3. **Facility** type in code “220”
4. **Card ID/PIN** will be the token number you are assigning to this user

The screenshot shows the 'EDIT USER' interface with the 'VEHICLE ACCESS' tab selected. The form contains the following fields and values:

- Vehicle Access:** YES (highlighted with a red box)
- Access Level:** Site (checked), Department (unchecked)
- Type:** Card ID (checked), Pin ID (unchecked) (highlighted with a red box)
- Keypad Reader:** Rosslare (highlighted with a red box)
- Facility Code:** 220 (highlighted with a red box)
- Card ID/Pin:** 12345 (highlighted with a red box)

For the fastest access at the vehicle, go to the Vehicle menu, select Send Drivers button and send the new driver to one or multiple vehicles.

If loading many at once, you can select all drivers and send to all vehicles.

## License Tab

The Licence Tab allows you to enter the driver Forklift Licence expiry date in the Review Date field.

The screenshot shows the 'ADD USER' form with the 'License' tab selected. The 'Licence Details' section includes a toggle for 'Disable vehicle access when expired' (set to 'YES'), an 'Add Licence' button, and a table with columns 'Licence type', 'Expiry Date', and 'Actions'. A 'Save' button is at the bottom.

Here you can...

1. Clicking the 'Disable vehicle access when expired' button to 'Yes' will automatically send a deny message to all units on-site when the user's licence has expired. This prevents an unlicensed driver from operating a unit until the licence renewal date is updated.
2. Clicking 'Add Licence' allows you to add a licence type and expiry date for the user. The actions column will allow you to perform actions once a licence has been added.

Tip: To save any changes you must click the Save button before opening a different tab.

The screenshot shows the 'EDIT USER' form with the 'License' tab selected. The 'Licence Details' section includes a 'License Mode' section with 'By Model' and 'Generic' (selected) options. Below this are fields for 'Expiry Date (mm/dd/yyyy)', 'Licence Type' (a dropdown menu), 'Licence Number', and a 'Send Deny Message on Expiry' toggle (set to 'YES'). There is also a 'License File' section with an 'Upload' button. A 'Save' button is at the bottom.

Entering a license by Generic is the fastest, easiest way. All that is required is the license expiration date but you can also add other details and files and deny access if their expiration date passes.

**NOTE:** You will receive an error message if you try to set up license details prior to setting the user up with vehicle access.

## Website Access Tab

The screenshot shows the 'EDIT USER' interface with the 'Website Access' tab selected. The form contains the following elements:

- Access Enabled:** A toggle switch set to 'YES'.
- Access Group:** A dropdown menu labeled 'Select a Group'.
- Access Level:** Radio buttons for 'Customer', 'Site' (selected), 'Department', and 'Not Applicable'.
- Email Address:** A text field containing 'name@email.com'.
- Change Password:** A text field with a 'Password Strength' indicator below it.
- Confirm Password:** A text field.
- Save:** A blue button at the bottom.

Providing website access to a new user is easy. After you have them added as a new user, you will come to this website access tab.

Select Yes to Enable their Access

Select their access group in the drop-down menu.

Select their access level: Customer (multiple sites), Site (all departments), Department (only the one assigned to them in the general tab)

Enter their email address, temporary password (12345 is fine) and confirm that same temp password.

When you hit save, their username will be populated in the User list beside their name. It is case-sensitive so it has to be entered exactly as shown.

Log in details can be provided to the new user with this format below but enter their username in the provided blank.

Dashboard link: <https://fleetiq.ciifm.com>

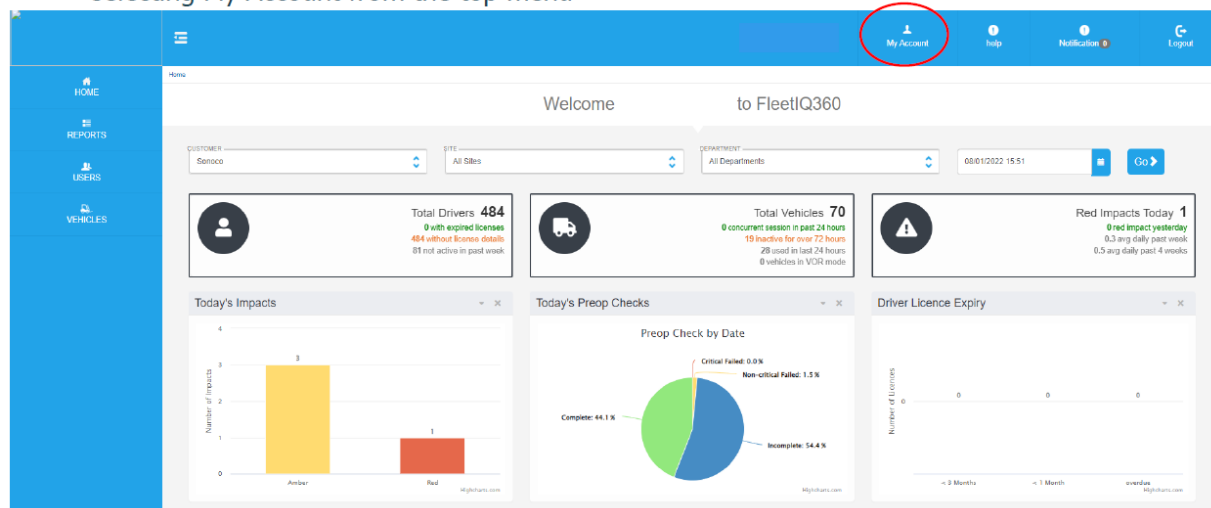
Username: \_\_\_\_\_ (Case sensitive)

Temporary Password: 12345 and you will be prompted to reset this at initial log in

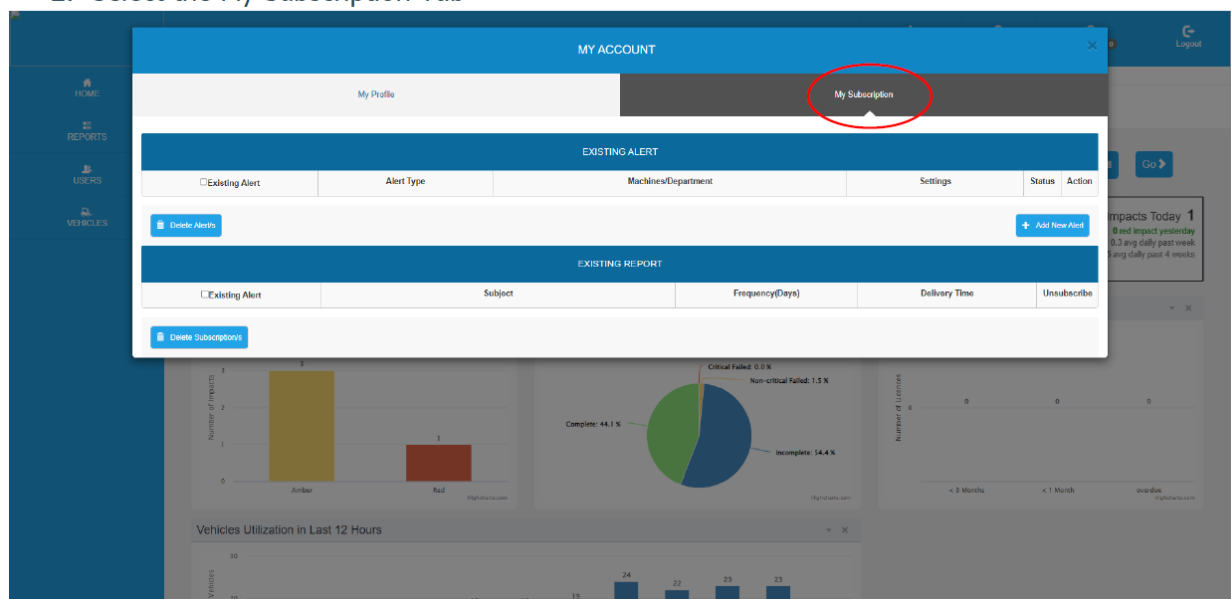


## Subscription Tab - Alerts

1. If setting up subscriptions for yourself, you can quickly access your subscriptions tab by selecting My Account from the top menu



2. Select the My Subscription Tab



If setting up alert subscriptions for yourself, continue to [step 3](#) below.

## Option 2: Setting Alert Subscriptions for Others

1. If setting up subscriptions for someone other than yourself, from the main screen select Users on the left menu bar and then the edit User button.

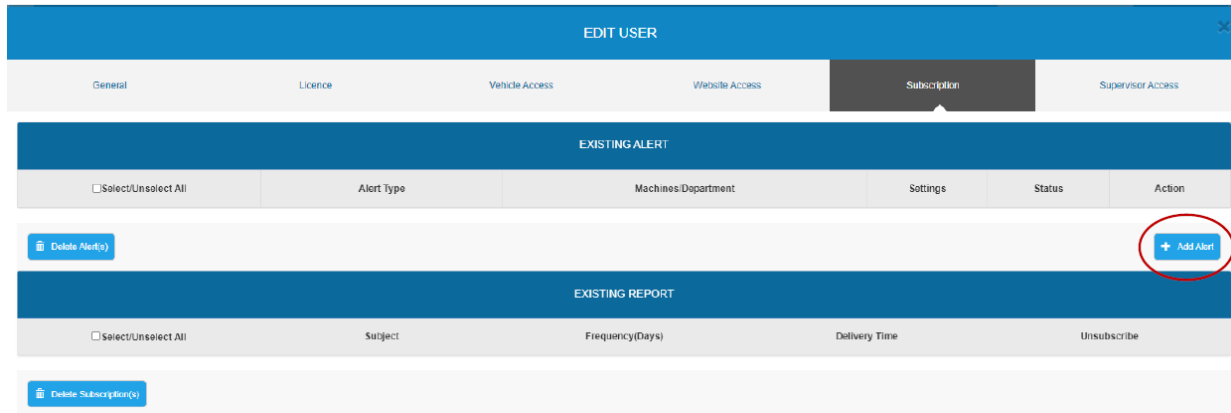
The screenshot shows the Fleet iQ360 main dashboard. On the left sidebar, the 'USERS' menu item is circled in red. The main dashboard displays various metrics: Total Drivers (484), Total Vehicles (70), and Red Impacts Today (1). Below these are charts for 'Today's Impacts', 'Today's Preop Checks', and 'Driver Licence Expiry'. The 'Manage Users' section is also visible, showing filters for Customer (Sonoco), Site (Hartsville), Department (Maintenance), and Status (Active). A table of users is shown with columns for Name, Username, Department, Facility Code, Card/Pin, Weighted, Vehicle Access, Access Level, Last Session, and Status. The 'Edit' button in the table is circled in red.

2. The Subscription Tab displays any Alerts and Report Subscriptions that have been setup for the user.
  - a. New Alerts are scheduled on this Subscription tab
  - b. Report subscriptions are set up under the Reports section

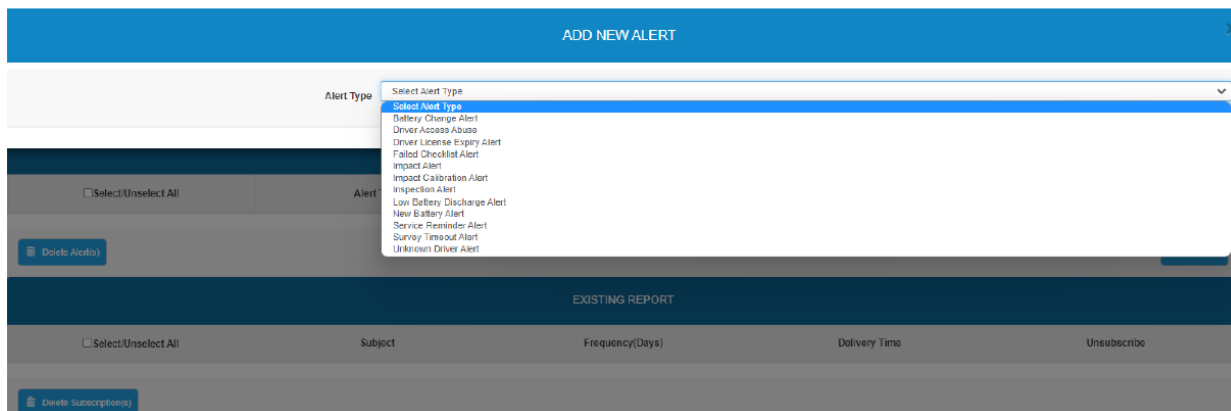
The screenshot shows the 'EDIT USER' screen. The 'Subscription' tab is selected and circled in red. The screen is divided into two main sections: 'CUSTOMER DETAILS' and 'USER DETAILS'. The 'CUSTOMER DETAILS' section includes fields for Customer (Sonoco), Site (Hartsville), and Department (Maintenance). The 'USER DETAILS' section includes fields for First Name (Adam), Last Name (Hill), and Start Date. There is also an 'Active' toggle switch. A 'Save' button is located at the bottom of the screen.

## Step 3

3. Select the blue Add Alert button to create a new alert.



4. Click the dropdown menu and select the alert type you would like to subscribe to.



Suggested Alerts to subscribe to:

- Failed Checklist Alert
- Impact Alert – Red Impacts
- Driver Abuse Report (if you are using PINs for logging in)

Note: If you re-assign your vehicles to other departments / sites, you will need to reset your alerts so that the correct department and site assignment will be captured in the alert settings. This doesn't automatically update.

- Depending on which alert you select, you will have drop down details to provide for setting it up according to your preference.

*In this example for Impact Alerts, you would select the type of impact to show in the report and which machines you want alerts for:*

- Hold CTRL key down and click specific units to only get alerts for specific units, or*
- Hold SHIFT key down and click the first and last one in the list to select all units.*

- Hit Save to complete the setup of the alert and it will now show up in the list of Existing Alerts for this user.
- To Delete an Alert Subscription or a Report Subscription, simply select it from the list and hit the corresponding Delete Button.

## Supervisor Access Tab

EDIT USER

General Licence Vehicle Access Website Access Subscription **Supervisor Access**

**SUPERVISOR MENU OPTIONS**

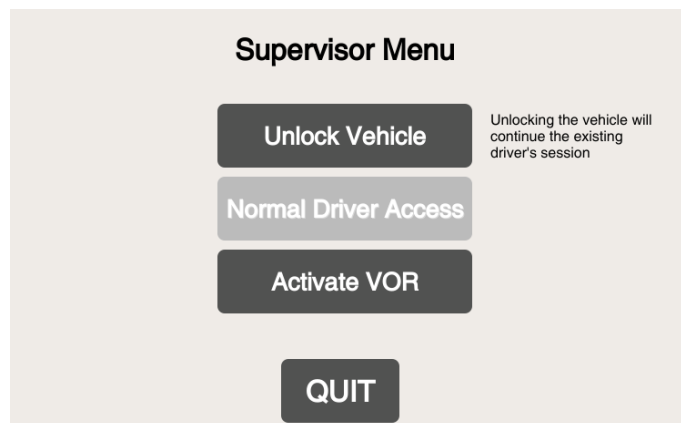
Permissions:

- ☐ Unlock Vehicle
- ☐ Normal Driving session
- ☐ VOR Activate/Deactivate

Save

When you set up a mastercode user in the system, they automatically get these three accesses when they log in at the screen.

If you want to limit what they can do, select the things they can do and leave the others unchecked.



Example: This user can Unlock and can Drive the Forklift but can't make the VOR decision

EDIT USER

General Licence Vehicle Access Website Access Subscription **Supervisor Access**

**SUPERVISOR MENU OPTIONS**

Permissions:

- ☒ Unlock Vehicle
- ☒ Normal Driving session
- ☐ VOR Activate/Deactivate

Save

Note: You only need to check anything on this tab if you want to remove one of their accesses, otherwise they get all three capabilities. When you put a check by all three permissions, that is the same as not having any checks so no need to do this on your mastercode user profiles unless you want to limit their permissions.

This option only works when the user is added in the master code spaces of each vehicle.

Action

MASTER CODES

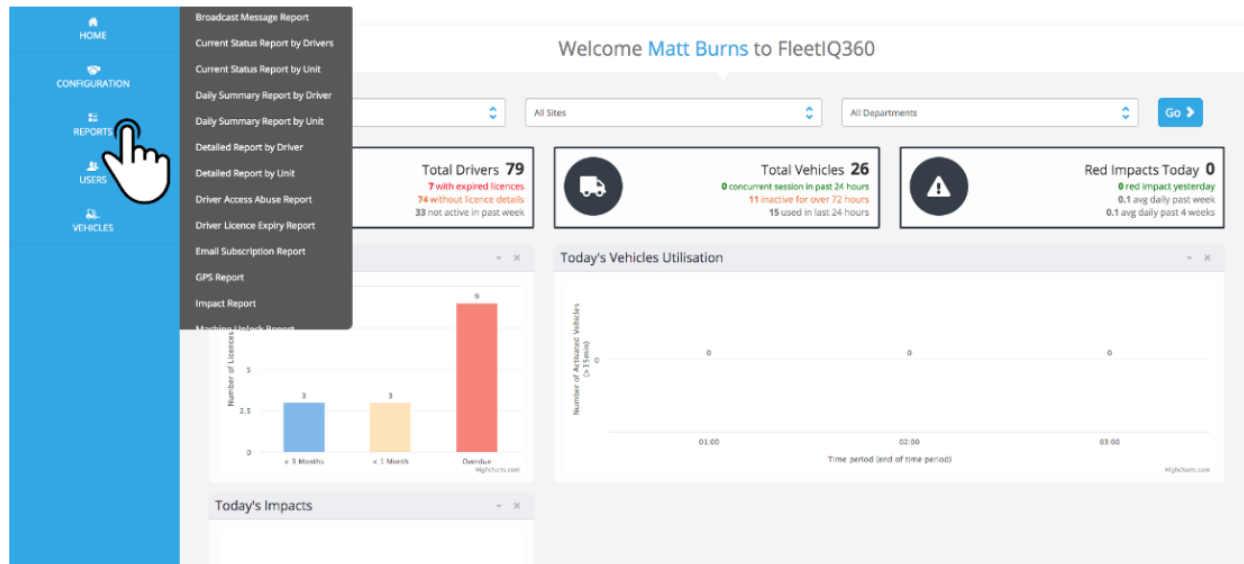
Please check the user(s) you want to si

NOTE: Only the checked users are the ones tha

<input type="checkbox"/>	Deon testing	<input type="checkbox"/>	-W
<input type="checkbox"/>	Santiago Loper	<input type="checkbox"/>	-W
<input type="checkbox"/>	Felipe Cendales	<input type="checkbox"/>	-W
<input type="checkbox"/>	-Void-	<input type="checkbox"/>	-W

## Reports

1. Clicking the Reports Menu Button in the Menu Side Bar displays the list of reports.
2. Click on the desired report.



Suggested Reports to view and subscribe to:

- Detailed Report by User or Driver
- Pre-Op Checklist Detailed Report
- Impact Report – Rev Counter
- Driver Proficiency Report

## Report Subscription

Department: [dropdown]

Start Date/Time: 27/02/2020 00:00

End Date/Time: 27/02/2020 21:45

Go

Report | Email Report | Subscribe | Export to Excel

**February 2020**

Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

Time: 00:00

Hour: 00 04 08 12 16 20

Minute: 00 10 20 30 40 50

Now Done

SEAT	No of Sessions
0:00:00	4
0:00:00	1
0:00:00	1
0:00:00	6
0:00:00	4

1. Before scheduling a report you must set up the report with the desired information. Select the site(s).
2. Select the department(s).
3. Select the Start Date and Time - e.g. zero hours on the 1st March 2018.
4. Select the End Date and Time - e.g. 23:55 (5 minutes to midnight) on the 31st May 2018.
5. When the date and time have been selected click Done.

Info: It is not necessary to actually run the report at this time. Once the desired sites, departments and times have been set, click the Subscribe Button.

**Note:** The start and end date you specify should correspond to the frequency you choose.

For a daily report the start and end times should span one day; for a weekly report, they should span one week, etc.



## Report Subscribe

Clicking the Subscribe Button opens the subscription screen.

### Start Date

Using the popup calendar, select the date you wish the report to start for the first time. The report has been set-up for the Month of March 1st to 31st.

e.g if you want to receive the March report on the 1st of April 2018. Select that date from the date picker. This will be the first date the report will be scheduled to be emailed.

### Frequency

Using the drop-down selector choose how often you wish to receive the report:

- Daily.
- Weekly.
- Monthly.
- Custom Duration (days).

In this example, we would like the report sent Monthly.

### Generation Time

Select the time of day you would like the report generated. Depending on the size of the report it may take several minutes for the report to be generated before it will be sent. If you need the report at 8am set the generation time a few hours earlier.

### Send To

*Only you:* If you want the report sent just to you select 'Only Me', as you are the one logged in your email address is registered in the system.

### Subject

Enter a subject for the schedule, this will be shown in the email subject line. [Click Save.](#)

Info: Once the report schedule has been saved the report will automatically run every Day, Week or Month at the time you specified in the schedule. The report automatically moves on to the next Day, or Week, or Month. The new report will continue to be sent until you un-subscribe.

## Add new vehicle

### Manage Vehicles

Land O Lakes

Hillsboro WI

Warehouse

All Model

Go























Search

+

Add

Import

Export

Action	Vehicle ID	Serial No.	GMTP ID	Model	SIM Card No	Survey Timeout(s)	Seat Idle(s)	Last Session	Lockout Status
          	Crown	12345	cii_238045238115866	Crown High	89999202003105957358	-	-(NC)	04/18/2024 18:17:09	Unlocked
          	Stand-up Crown	10599810	cii_92431667647095	Crown Reach	89999202003109986304	-	-(NC)	04/18/2024 15:49:52	Unlocked

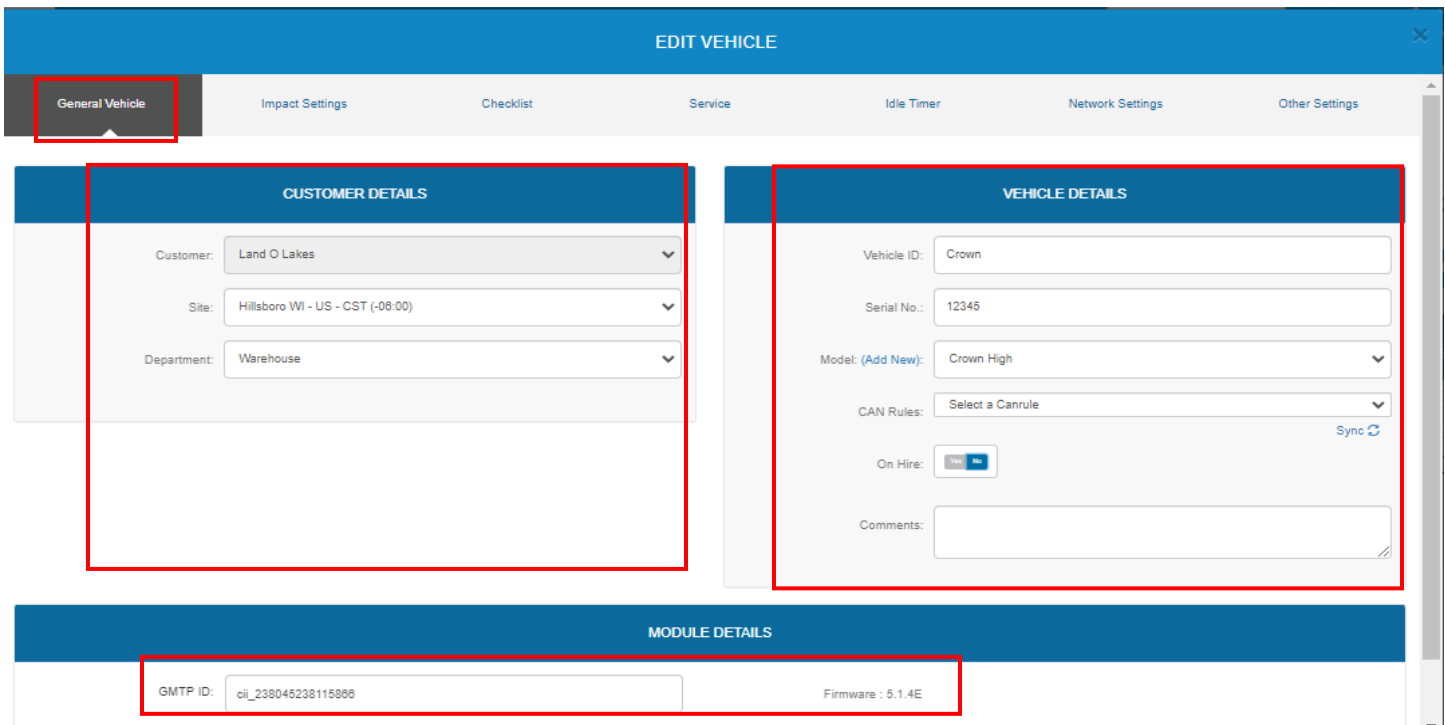
Here we can add a new vehicle as we can see in the list, once added we click on Go and we will see the vehicles created in the customer.

For more help or questions, please contact Collective Intelligence Group, available 24/7:

Phone: 864-479-1080

Email: [help@tolintelligence.com](mailto:help@tolintelligence.com)

## Edit General Vehicle



The screenshot shows the 'EDIT VEHICLE' interface. The 'General Vehicle' tab is selected and highlighted with a red box. It contains three dropdown menus: 'Customer' (Land O Lakes), 'Site' (Hillsboro WI - US - CST (-08:00)), and 'Department' (Warehouse). Below these are two main sections: 'CUSTOMER DETAILS' and 'VEHICLE DETAILS'. The 'CUSTOMER DETAILS' section is also highlighted with a red box and contains the same three dropdown menus. The 'VEHICLE DETAILS' section is highlighted with a red box and contains fields for 'Vehicle ID' (Crown), 'Serial No.' (12345), 'Model: (Add New)' (Crown High), 'CAN Rules' (Select a Canrule), 'On Hire' (Yes/No), and 'Comments'. At the bottom, the 'MODULE DETAILS' section is highlighted with a red box and contains fields for 'GMTP ID' (cii\_238045238115866) and 'Firmware' (5.1.4E).

General vehicle is where we can create a vehicle with the site, department and client to which it will belong as shown in the image.

To the vehicle we can assign different things like:

- Vehicle ID which would be the name of the vehicle.
- Serial N° that corresponds to the serial number of the vehicle.
- Model of the vehicle (Ex: Crown high).
- Confirm if it is a rented vehicle or not.
- Give the GMTP ID which is the vehicle ID (Ex: cii\_238045238115866).

The vehicle will have a firmware which is a system that the vehicle will have.

For more help or questions, please contact Collective Intelligence Group, available 24/7:

Phone: 864-479-1080

Email: [help@tolintelligence.com](mailto:help@tolintelligence.com)

## Edit Impact Settings

EDIT VEHICLE

General Vehicle **Impact Settings** Checklist Service Idle Timer Network Settings Other Settings

SENSOR CALIBRATION

100%

Reset

IMPACT SETTINGS

G-Force required to cause impacts:

G-Force	Impact Level
2.5g	Blue
5.6g	Yellow
7.9g	Red

Impact Lockout: YES NO

Adjust calibration: - 0 +

Calibration: 0%

Here is what is related to calibration for impact levels.

We have the option to reset the impacts on the sensor calibration where the vehicle will have to do a ground survey to recalibrate the impacts.

Finally, there is the calibration setting in which we operate the sensitivity in which we increase or decrease the probability that a vehicle can reach one of the impact levels.

**Impact Lockout:** If you activate this function, the unit will lock when the driver registers a red level impact. For this option only the display will be locked and the driver will be able to continue to operate until logging off or shutting down the vehicle, if you want the vehicle to lock completely you must activate the FULL LOCKOUT option found in the other settings tab.

For more help or questions, please contact Collective Intelligence Group, available 24/7:

Phone: 864-479-1080

Email: [help@tolintelligence.com](mailto:help@tolintelligence.com)

## Edit Existing Safety Checklist

Under the Vehicles Tab, click the Edit (pencil) Action Button for the selected vehicle.

### Manage Vehicles

Sonoco

All Sites

All Departments

All Model

Search

Q

+ Add

Im In

Action	Vehicle ID.	Serial No.	GMTP ID	Model	SIM C
<div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><div></div><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

Navigate to the Checklist Tab.

EDIT VEHICLE

General Vehicle
Impact Settings
**Checklist**
Service
Idle Timer
Network Settings
Other Settings

The Checklist Questions will be applied on all the vehicle of type Yale Forklift that have same customer, site and department.

+ Add Questions
Upload Questions
Import Questions

Reorder	#	Question	Type	Expected Answer	Critical	Action
▼	1	Lights working properly?	Yes/No	Y	No	
▲ ▼	2	Horn working properly?	Yes/No	Y	No	
▲ ▼	3	Backup alarm working properly?	Yes/No	Y	No	
▲ ▼	4	Fire extinguisher charged and tagged?	Yes/No	Y	No	
▲ ▼	5	Seat belt latches correctly?	Yes/No	Y	No	
▲ ▼	6	Load capacity label present on lift?	Yes/No	Y	No	
▲ ▼	7	Any damage to tires?	Yes/No	N	No	
▲ ▼	8	All control levers functional?	Yes/No	Y	No	
▲	9	Any hydraulic leaks on hoses?	Yes/No	N	No	

Export Checklist

The Checklist Tab displays the PreOp question for this model vehicle.

1. Questions can be added by clicking the '+Add Question' Button.
2. PreOp questions can be rearranged by clicking the Reorder arrows next to the question.
3. Questions can be edited or deleted by clicking the Edit Action Button next to the individual question.

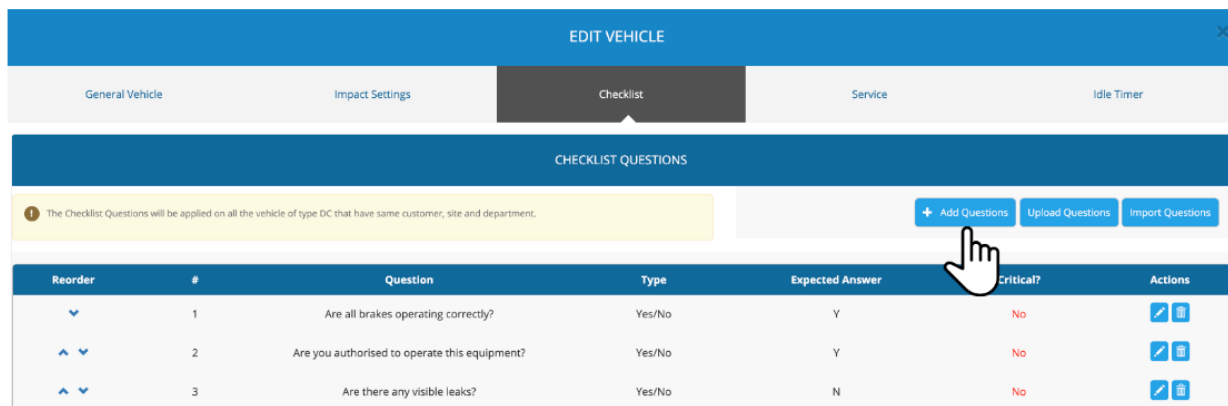
## Adding a Question

When the '+Add Question' button is clicked, the add question box is opened. Questions must be a Yes/No style question and must be 50 characters or less, including spaces.

**Type** will be Yes/No.

**Expected Answer** will be what you expect the driver to answer (Y or N).

**Critical Answer** If a question is set as Critical and the driver answers the question differently to the expected answer the vehicle is locked out and a supervisor (Master Card) must unlock to vehicle.



**EDIT VEHICLE**

General Vehicle | Impact Settings | **Checklist** | Service | Idle Timer

**CHECKLIST QUESTIONS**

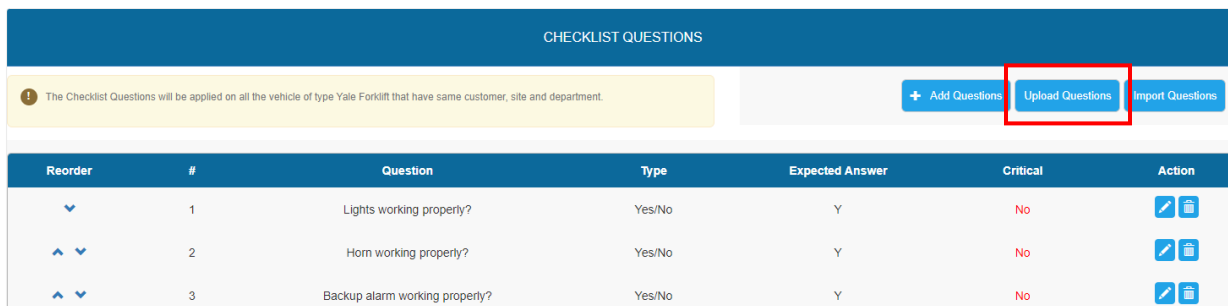
The Checklist Questions will be applied on all the vehicle of type DC that have same customer, site and department.

+ Add Questions | Upload Questions | Import Questions

Reorder	#	Question	Type	Expected Answer	Critical?	Actions
▼	1	Are all brakes operating correctly?	Yes/No	Y	No	[Edit] [Delete]
▲ ▼	2	Are you authorised to operate this equipment?	Yes/No	Y	No	[Edit] [Delete]
▲ ▼	3	Are there any visible leaks?	Yes/No	N	No	[Edit] [Delete]

Once you are finished editing questions, complete the following steps to save:

1. Click the Upload Questions button to send the questions to the vehicle.
2. Click the Save button to save your changes.
3. Click Synchronize to Multiple to synchronize this checklist to other vehicles of this model.








**CHECKLIST QUESTIONS**

The Checklist Questions will be applied on all the vehicle of type Yale Forklift that have same customer, site and department.

+ Add Questions | **Upload Questions** | Import Questions

Reorder	#	Question	Type	Expected Answer	Critical	Action
▼	1	Lights working properly?	Yes/No	Y	No	[Edit] [Delete]
▲ ▼	2	Horn working properly?	Yes/No	Y	No	[Edit] [Delete]
▲ ▼	3	Backup alarm working properly?	Yes/No	Y	No	[Edit] [Delete]

8	All control levers functional?	Yes/No	Y	No	 
9	Any hydraulic leaks on hoses?	Yes/No	N	No	 

 Export Checklist

### CHECKLIST SETTINGS

Timeout Enabled: ☒ YES ☐ NO      Time:  second(s)      Show comment: ☒ YES ☐ NO

Schedule: ☒ Driver Based      ☐ Time Based

☐      
 ☐      
 ☐      
 ☐

Save
Synchronise to Multiple

For questions and more information about this process please contact Collective Intelligence:

Phone: 864-479-1080

Email: [help@tolintelligence.com](mailto:help@tolintelligence.com)

## Edit Checklist Timer and Schedule

**Timeout Enabled:** This will be activated to start a timer where the driver will be forced to answer the checklist or if not, the unit will lock and will need a supervisor to unlock it.

**Randomization Enabled:** This option will change the order of the questions each time it is asked to prevent it from being memorized by the driver.

**Show Comment:** If you activate this option, a comment box will appear at the end of the checklist to allow the driver to add additional items from the checklist.

The screenshot shows the 'CHECKLIST SETTINGS' interface. It includes several toggle switches for 'Timeout Enabled', 'Randomisation Enabled', and 'Show comment', all of which are currently turned on. A 'Time' input field is set to '200' seconds. Under the 'Schedule' section, there are two radio buttons: 'Driver Based' (unselected) and 'Time Based' (selected). Below these, there are two time slots: '07:00:00' and '14:00:00', each with a checkbox. At the bottom, there are two buttons: 'Save' and 'Synchronise to Multiple'.

### Driver-based Questions

Selecting Driver-based Questions require the first driver to log on that day to answer the questions. That driver can log on and off all day without needing to answer the questions again.

Driver-based Questions are best suited to a site with dedicated forklifts and drivers. The first driver to log on to a vehicle that day will be required to answer the questions. Once he/she has successfully answered the questions he/she won't be prompted again unless a different driver logs on, the second driver will be prompted to answer the questions. If the first driver returns to the vehicle after someone else has logged on, he/she will be required to answer the questions again. Questions are prompted every time a different driver logs on.

If a vehicle is left unattended and the seat switch timer expires the driver will be prompted to answer the questions again, even if he is the only driver to use the vehicle. Once the seat switch time has expired the vehicle is considered to be abandoned, and a PreOp check is required.

Checklist Settings are set on individual vehicles and can be different on every vehicle. Some can be driver-based, some can be time-based, with different time as well.



## Time-based Questions

Selecting Time-based Questions allows you to select up to 4 different times during the day for the drivers to be prompted to answer the questions. The first driver to log on to the vehicle after the specified time will be prompted to answer the questions.

Once the questions are answered the drivers can log on and off without being required to answer the questions until the next scheduled time

Note: When the question is prompted the vehicle is reduced to creep speed (if activated on the machine) until the questions are completed.

To setup:

1. Click 'Time-based'
2. Tick the first box on the left then use the sliders to set the time.
3. Click Done. Repeat up to 3 more times.

Then be sure to go to the synchronize action button on the vehicle menu and synchronize the survey timer and checklist schedule to the unit or to multiple units.

# Edit Service

EDIT VEHICLE

General Vehicle

Impact Settings

Checklist

Service

Idle Timer

Network Settings

Other Settings

Note: Service hours from Canbus is only updated when the units have more than 10 minutes session.

SERVICE STATUS

Status:

Service is due in more than 25 hours

Hours Till Next Service:

250.0

Service Hours:

7077.2

SERVICE SETTINGS

Lock

Unlock

1

Starting Hours:

7336.2

Service Type:

☐

By Set Hours

2

Last Service At (hrs):

7597.2

☒

By Interval

3

Perform Service every (hrs):

250.0

4

Time Interval - Every:

☒ 3 Months

☐ 6 Months

☐ 12 Months

5

Last Service Date:

04/01/2021

6

Contracted Hours per Year (hrs):

0

INSPECTION CONFIGURATIONS

Inspection Date

Next Inspection Date

Notes/Comments:

Upload Document

+ Add Document

EMAIL REMINDER SETTINGS

Hours

Action

Add

Save

34

Here you are allowed different things in terms of vehicle hours in service.

**Starting Hours:** This information can be obtained from the forklift's hour meter, or you can use the hours recorded on your own; You must put the hours of service here to correspond with the forklift, after setting this option the system will increase the hours as the forklift is used. You only need to update this **field once**; You can prevent the editing of this field by clicking on the "Lock" button on the left.

**Last Service At (hrs):** This field allows the system to calculate the time from the last service to the next service. This field must be updated each time the counter reaches 0, and the forklift is serviced.

**Perform Service Every (hrs):** Is the time between services that you want to configure, in this case the system will remind every 250 hours. You only need to update this field once.

**Date Interval-Every:** It is possible that the service hours are not reached; in this situation, if 3 months have passed without reaching 250 hours, the system will notify you.

**Last service date:** Allows you to fill in the date of the last service, but nothing is calculated from this information.

**Contracted Hours per Year (hrs):** Allows you to control the hours contracted per year, it is not necessary to fill out.

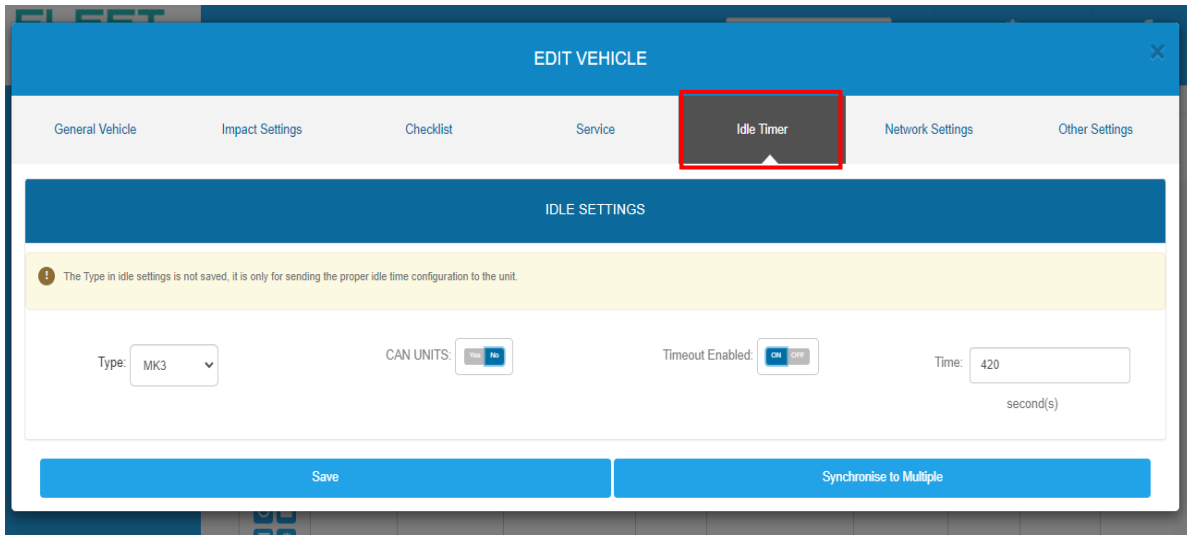
**Email reminder settings:** here you can set a reminder some time before the next service hour is reached, for example, if the next service hours are set to 200 hours you can set the reminder to 190 to warn about the next service, If you want this alert to be sent to your email, you must subscribe to the service hours alerts.

For more help or questions, please contact Collective Intelligence Group, available 24/7:

Phone: 864-479-1080

Email: [help@tolintelligence.com](mailto:help@tolintelligence.com)

## Edit Idle Timer



The screenshot shows the 'EDIT VEHICLE' window with a red box highlighting the 'Idle Timer' tab. Below the tabs is the 'IDLE SETTINGS' section. A yellow warning banner states: 'The Type in idle settings is not saved, it is only for sending the proper idle time configuration to the unit.' The settings include: 'Type' set to 'MK3', 'CAN UNITS' with 'Yes' selected, 'Timeout Enabled' with 'ON' selected, and 'Time' set to '420' seconds. At the bottom are 'Save' and 'Synchronise to Multiple' buttons.

The inactivity timer is a timer to turn off the vehicle when someone gets up which detects that the vehicle is no longer in use until a user arrives to sit down and operate it.

Here there are some options:

- We can choose the type of model that the vehicle has to activate the idle (ex: MK3).
- Activate or not the Timeout enabled to turn off the vehicle.
- Program the time it will take to shut down the vehicle (ex:420 seconds).

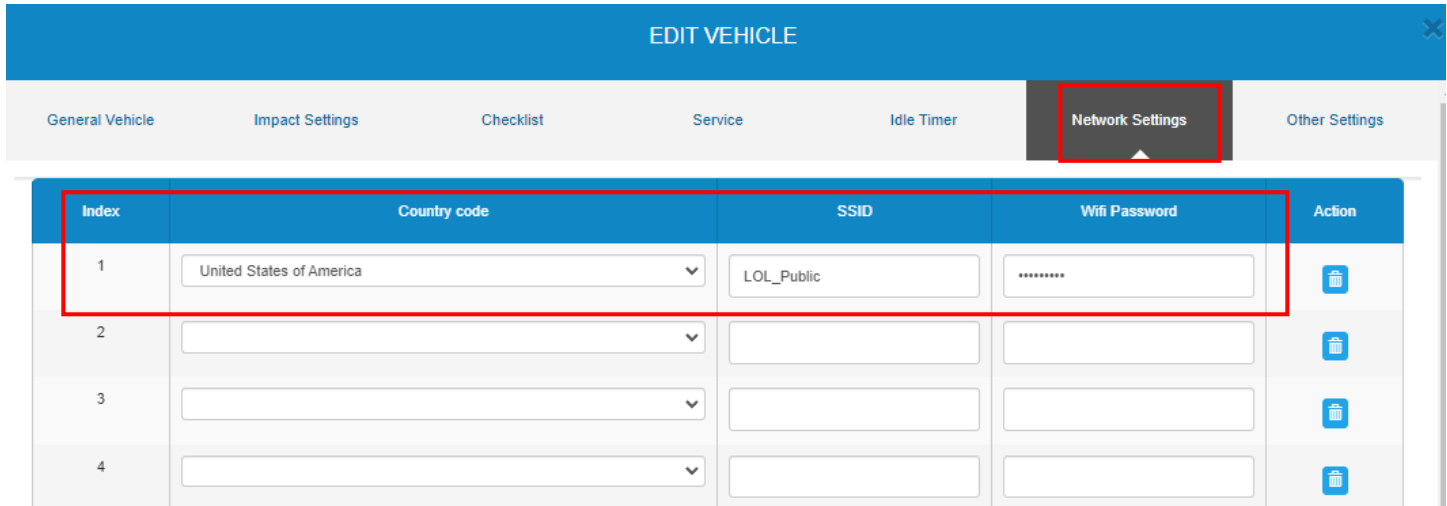
For more help or questions, please contact Collective Intelligence Group, available 24/7:





Phone: 864-479-1080

Email: [help@tolintelligence.com](mailto:help@tolintelligence.com)

## Edit Network Settings

This section works when a customer wants to configure the Wifi of a vehicle, where we can do



Index	Country code	SSID	Wifi Password	Action
1	United States of America	LOL_Public	*****	
2				
3				
4				

the following:

1. The country where the vehicle is (Ex: United States of America).
2. The SSID name of what would become of the network(Ex: LOL\_public).
3. Wifi password of the network.

For more help or questions, please contact Collective Intelligence Group, available 24/7:

Phone: 864-479-1080

Email: [help@tolintelligence.com](mailto:help@tolintelligence.com)

## Edit Other Vehicle Settings

The Other Settings Tab includes Vehicle Off Road (VOR) and Full Lockout Settings.

**EDIT VEHICLE**

General Vehicle | **Other Settings** | Checklist | Service | Idle Timer | Network Settings | Other Settings

**Note:** VOR feature is only applicable for MK3 units. The VOR Status is from the unit. The Set VOR option is the current website VOR setting. Kindly note after selecting the preferred VOR enable option , followed by the save command, the VOR settings are automatically sent to the unit. Thus there is no need to use the sync VOR function after this procedure.

**VOR SETTINGS**

Status: Disabled Set VOR

**FULL LOCKOUT SETTINGS**

Full Lockout Enabled:   Full Lockout Timeout:  second(s)

If Full Lockout is enabled, the vehicle will shut down in the following cases:

- Critical checklist question failed
- Checklist is not completed within checklist timer time (ex: 300 seconds)
- Red-level impact when impact lockout is enabled

It is not suggested to enable full lockout until you are comfortable with the system.

**Note:** If Full Lockout is not enabled, but there are critical questions, a checklist timer or red impacts are turned on via their respective tabs, the Fleet iQ360 device will log out the operator and display “Machine Locked”, but the vehicle will still operate. A mastercode user must login to clear this screen and return to the login screen. Only when the Full Lockout is enabled will the unit stop operation under one of these conditions.

**Pedestrian Detection:** This is a system of cameras that emit sounds when it detects a person with reflective vests. This system is separate from Fleetiq360 if you want to know more contact our support team.

**Impact Alert Settings:** This function will activate an image on the display when a driver registers an Amber impact. This function is available in firmware version F.

The screenshot displays a web-based settings interface. It features two main sections: 'PEDESTRIAN DETECTION' and 'IMPACT ALERT SETTINGS'. Each section has a corresponding header bar and a toggle switch labeled 'Enable Seen Safety' and 'Enable Amber Alert' respectively. At the bottom, there are two buttons: 'Save' and 'Synchronise to Multiple'.

PEDESTRIAN DETECTION	
Enable Seen Safety	<input type="checkbox"/>

IMPACT ALERT SETTINGS	
Enable Amber Alert	<input type="checkbox"/>

Save	Synchronise to Multiple
------	-------------------------

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For more help or questions, please contact Collective Intelligence Group, available 24/7:

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Email: [help@tolintelligence.com](mailto:help@tolintelligence.com)

## Action in vehicles

There are different actions that can be performed on the vehicle:

Action	Vehicle ID.	Serial No.	GMTP ID	Model	SIM Card No	Survey Timeout(s)	Seat Idle(s)	Last Session	Lockout Status
	Portsmouth	H21202Y07675	cii_92431667645194	Linde H30 Clamp	89999202003109946621	120	- (NC)	04/18/2024 17:00:49	Unlocked
	Truck 1	H21202Y07370	cii_238045238115168	Linde H30 Clamp	89999112400714385022	120	- (NC)	04/18/2024 16:27:53	Unlocked

### View Vehicle

You can see the vehicle's serial number, checklist, GMTP ID and other vehicle quick information.

VIEW VEHICLE

CUSTOMER DETAILS

Customer: AMP Robotics

Site: Portsmouth VA

Department: Warehouse

VEHICLE DETAILS

GMTP ID: cii\_92431667645194

Vehicle ID: Portsmouth

Serial Number: H21202Y07675

Model: Linde H30 Clamp

CRC: -

CHECKLIST

Timeout Enabled: Yes

Time: 120

Show comment: No

Randomisation Enabled: No

Schedule: Driver Based

Question	Time	Expected Answer	Critical Answer	Exclude Random
Any visual structural damage?	Yes/No	N	No	No
Any damage to tires?	Yes/No	N	No	No

### Edit vehicle:

Here would be what you will see in the following pages related to vehicle name, location, model, add a checklist and more functions.



EDIT VEHICLE

General Vehicle

Impact Settings

Checklist

Service

Idle Timer

Network Settings

Other Settings

CUSTOMER DETAILS

Customer: AMP Robotics

Site: Portsmouth VA - US - EST (-05:00)

Department: Warehouse

VEHICLE DETAILS

Vehicle ID: Portsmouth

Serial No.: H21202Y07675

Model: (Add New): Linde H30 Clamp

CAN Rules: Select a Canrule

On Hire: ☐ Yes ☒ No

Comments:

Sync

MODULE DETAILS

## Deleted vehicle:

Eliminate customer vehicles.

!

Are you sure?

This will delete the selected vehicle.

Cancel

Yes, delete vehicle!

H21202Y07675 | cli\_238045238115188 | Linde H30

## Master Code:

In this option it is possible to upload users to supervisors, who have permissions to put a vehicle under maintenance or to unlock it in case of a blockage due to checklist or impacts.

MASTER CODES

Please check the user(s) you want to send to the unit.  
NOTE: Only the checked users are the ones that will be sent to the unit.

<input type="checkbox"/>	Chandler Douglas	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	Derek Henry - Portsmouth	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	Kevin Papich	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	Earl Smith - Portsmouth	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	Andie Armstrong - Portsmouth	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	Lenny Powell	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	Dom Luppino	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	-Void-	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	-Void-	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	-Void-	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	-Void-	<input type="checkbox"/>	-Void-
<input type="checkbox"/>	-Void-	<input type="checkbox"/>	-Void-

## Synchronize vehicle:

This button is important when making changes in the checklist of a vehicle, activate the idle among other options as it allows the vehicle to synchronize the updated information, this when changing certain actions of the vehicle in edit vehicle.

**Note:** Whenever you edit a vehicle you must save all the changes the functions of edit vehicle will be discussed later.

SYNCHRONISE VEHICLE

☐ Driver List  
☐ Master Codes  
☐ Technician Code  
☐ Checklist Questions  
☐ Checklist Schedule  
☐ Idle Settings  
☐ Impact Lockout  
☐ Survey Timeout Settings  
☐ Unlock Settings  
☐ Other Settings

Check All

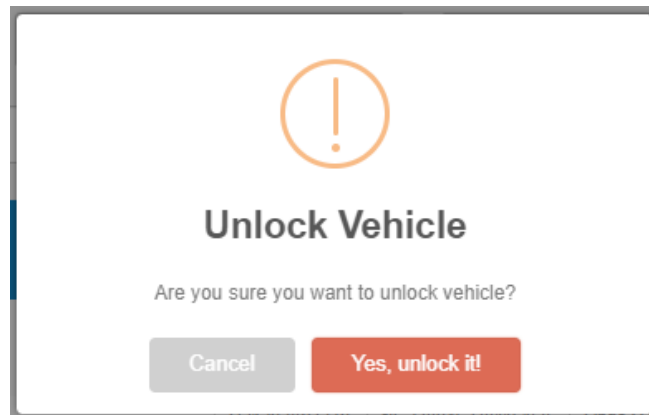
UnCheck All

Synchronise to Unit

Synchronise to Multiple

## Unlock vehicle:

It is an alternative to the supervisor when unlocking vehicles, you can do it from the page with this button.



## Copy vehicle:

You can copy the settings such as idle, checklist and other things to add them to a new vehicle.

COPY VEHICLE

General

Checklist

Service

Idle Timer

VOR

CUSTOMER DETAILS

Customer: AMP Robotics

Site: Portsmouth VA - US - EST (-05:00)

Department: Warehouse

VEHICLE DETAILS

Vehicle ID:

Serial No.:

Model (Add New): Linde H30 Clamp

Comments:

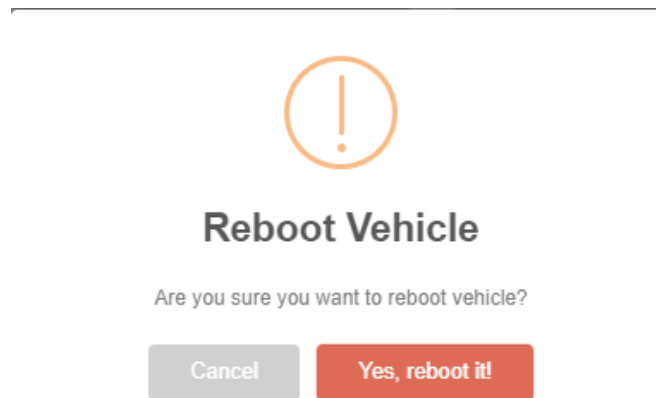
MODULE DETAILS

GMTP ID:

Save

## Reboot vehicle:

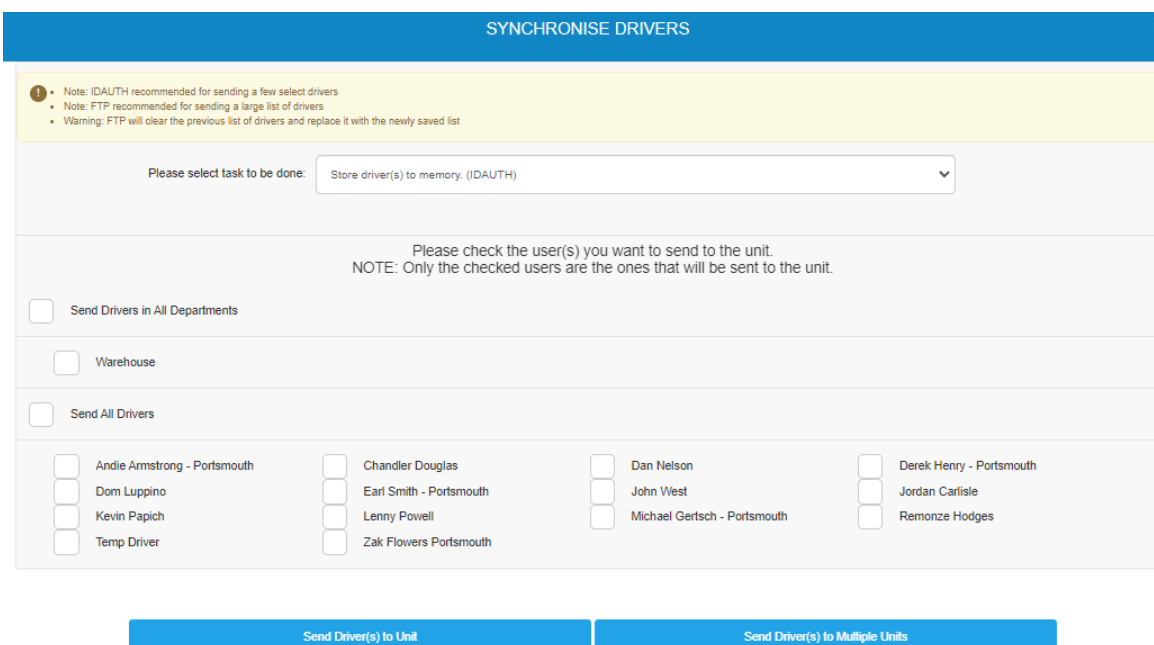
This allows you to do a reset to the vehicle's systems in case something has changed that needs to be updated.



A dialog box titled "Reboot Vehicle" with a large orange exclamation mark icon at the top. Below the icon, the text "Reboot Vehicle" is displayed in bold. Underneath, it asks "Are you sure you want to reboot vehicle?". At the bottom, there are two buttons: a grey "Cancel" button and a red "Yes, reboot it!" button.

## Sends Drivers:

I can block users from driving the vehicle or give them permission to access the vehicle.



A dialog box titled "SYNCHRONISE DRIVERS" with a blue header bar. Below the header, there is a yellow note box containing three bullet points: "Note: IDAUTH recommended for sending a few select drivers", "Note: FTP recommended for sending a large list of drivers", and "Warning: FTP will clear the previous list of drivers and replace it with the newly saved list". Below the note box, there is a dropdown menu labeled "Please select task to be done:" with the selected option "Store driver(s) to memory. (IDAUTH)". Below the dropdown, there is a section titled "Please check the user(s) you want to send to the unit. NOTE: Only the checked users are the ones that will be sent to the unit." This section contains three checkboxes: "Send Drivers in All Departments", "Warehouse", and "Send All Drivers". Below these checkboxes, there is a grid of checkboxes for individual drivers, organized into four columns. The first column contains: Andie Armstrong - Portsmouth, Dom Luppino, Kevin Papich, and Temp Driver. The second column contains: Chandler Douglas, Earl Smith - Portsmouth, Lenny Powell, and Zak Flowers Portsmouth. The third column contains: Dan Nelson, John West, and Michael Gertsch - Portsmouth. The fourth column contains: Derek Henry - Portsmouth, Jordan Carlisle, and Remonze Hodges. At the bottom of the dialog, there are two blue buttons: "Send Driver(s) to Unit" and "Send Driver(s) to Multiple Units".

Vehicle diagnostic:

It is possible to display the vehicle hardware, the version of the expansion module, the last time the checklist was answered and to set up a formula to increase the possibility of a red level impact.

VEHICLE DIAGNOSTIC

Firmware Version	5.1.4E										
Kernel Build Date	01/09/2021 17:25:02 PDT										
Expansion Module Version	1.1.7										
Last PAR Update	18/04/2024 20:27:53 UTC										
CCID	89999112400714385022										
Timezone	-240										
Signal Strength	17										
Last Preop Check	18/04/2024 15:10:31										
Shock Threshold (FSSS)	80,000										
Red Impact Threshold (FSSX)	0 <span>Out of sync with database FSSX</span>										
Database Red Impact Threshold	<input type="text" value="2,993,710"/>	<button>Sync</button>									
Modem Version	25.00.212										
CAN CRC	A89438FD										
APN	auto										
Hardware Version	MK3 (rev A hardware)										
G-Force required to cause impacts	<table><thead><tr><th>G-Force</th><th>Impact Level</th></tr></thead><tbody><tr><td>2.1g</td><td><div></div></td></tr><tr><td>4.7g</td><td><div></div></td></tr><tr><td>6.7g</td><td><div></div></td></tr></tbody></table>			G-Force	Impact Level	2.1g	<div></div>	4.7g	<div></div>	6.7g	<div></div>
G-Force	Impact Level										
2.1g	<div></div>										
4.7g	<div></div>										
6.7g	<div></div>										
Reset Unit Memory	<button>Reset Unit Memory</button>										

# Sending Broadcast Messages to Vehicles

Go to Vehicles, select this button  and then select broadcast message to unit or to multiple units.

**BROADCAST MESSAGE** ✕

Broadcast Message to Unit

Broadcast Message to Multiple Units

Depending on which option you choose, one of the other of these two windows will pop up next:

## Broadcast Message to Unit

**BROADCAST MESSAGE TO UNIT** ✕

Display a message of your choice to the selected machine LCD screen.

User may enter message text up to 100 characters including [space,a-z,A-Z,0-9,()!@#%&\*?,-,;][\*+] and other characters are specifically excluded.

Response Options

OK
▼

Priority

Normal
▼

Message

Send

## Broadcast Message to Multiple Units

**BROADCAST MESSAGE TO MULTIPLE UNITS** ✕

Display a message of your choice to the selected machine LCD screen.

User may enter message text up to 100 characters including [space,a-z,A-Z,0-9,()!@#%&\*?,-,;][\*+] and other characters are specifically excluded.

Response Options

OK
▼

Priority

Normal
▼

Message

Please select the vehicles.

☐ Select All Vehicles

☐ Truck 01  
☐ Vehicle 04  
☐ Vehicle 08  
☐ Vehicle 12

☐ Truck 01 - Return to CIG

☐ Vehicle 05  
☐ Vehicle 09

☐ Vehicle 02

☐ Vehicle 06  
☐ Vehicle 10

☐ Vehicle 03

☐ Vehicle 07  
☐ Vehicle 11

Send

You can change the options for their response in the dropdown on the left and the urgency can be set to normal or urgent using the dropdown on the right. Urgent will cause the message to flash on the screen instead of just appearing.

You can type in up to 100 characters in your message including spaces.

In the multiple units window, you would also want to either click on the quick select button to the left of "Select All Vehicles" to select all or you can click on the ones you specifically want to send the message to.

Hit send.

The message will go through to the screen if the truck is turned on or will sit in the queue until turned on.

When the driver(s) respond, you will receive an email to your inbox with the response and also you can see all sent messages and responses captured in the Broadcast Message Report.

**Broadcast Message Report**

CUSTOMER

SITE

DEPARTMENT  
All Departments

START DATE  
09/01/2022 00:00

END DATE  
09/28/2022 16:11

Go

Print Report

Email Report

Subscribe

Export to Excel

1

- This is a statistical tool designed to assist you. The accuracy of reports can vary marginally due to a number of circumstances.
- All time units are in HH:MM:SS

Vehicle ID	Serial No	Driver Name	Type	Message Text	Response	Sent Time	Response Time	Display Time
B26	12482	-	Normal	bring this tugger to the cage ASAP	Waiting for the Response	26/09/2022 07:16:51	-	-

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For more help or questions, please contact Collective Intelligence Group, available 24/7:

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